



# Managed Services

Our managed services provide data driven decisions.

Motive Infrastructure Solutions can monitor and optimize your network. Our technicians analyze customer demand and capacity requirements to provide recommendations for network monitoring, integration, optimization, and upgrades. A full audit of current designs allows for an advantageous and seamless integration of new services.

## INTEGRATION

We utilize our dynamic team to manage integration within a scheduled maintenance window to avoid disruption of business. The broad knowledge of our in-house team creates a worry-free environment for our customers who no longer need to find and augment other technical teams to integrate new services.

## MONITORING

System monitoring provides proactive insight into faulty equipment that requires upgrades or optimization. Our incident reports allow our customers to make strategic decisions and avoid potential business downtime due to outages.

## FULL-SITE MONITORING

We provide our full-site managed services in two-tiered packages. Tier One services include full incident management, ticket creation, and troubleshooting. Tier Two additionally includes root cause analysis and integration of new or upgraded nodes. Within each package, our services can correspond with business hours or run 24/7/365.

## Motive Infrastructure Solutions

755 Trademark Circle  
Corona, CA 92879

### Email

[contactus@motiveis.com](mailto:contactus@motiveis.com)

### Telephone

(951) 284-0189

### Raul Heredia

*Director of IT/  
Service Management*

[rheredia@motiveis.com](mailto:rheredia@motiveis.com)  
(714) 722-7261

